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BOARD POLICY # 1003

Board Policy

Volunteer Policy

Approval Date: 9 December 2025

Rescinded: N/A

Purpose

To outline the expectations, responsibilities, and procedures for all volunteers supporting the operations and events of the Grand Forks International Baseball Society (GFI).

Definitions

Volunteer - A volunteer is any individual who freely offers time and services to support the mission and activities of GFI without financial compensation.

Policy Statements

Recruitment and Screening:

- Volunteers may be recruited year-round based on organizational needs.
- Roles requiring direct contact with the public, cash handling, or youth supervision may require background checks or references.
- All volunteers must complete a basic orientation before their first shift.

Expectations and Conduct:

- Volunteers are expected to treat all patrons, staff, and fellow volunteers with respect.
- Volunteers must follow all GFI policies, including those related to alcohol, safety, and harassment.
- Volunteers shall not speak to media or on behalf of the Society without prior authorization.
- Any form of intoxication, harassment, or unsafe behavior may result in immediate dismissal.

Supervision and Support:

- Volunteers will report to designated Team Leads.
- Team Leads are responsible for scheduling, training, and monitoring volunteers.
- Coordinators manage and support Team Leads, ensuring consistent operations across areas.

Attendance and Communication:

- Volunteers must notify their Team Lead as soon as possible if they are unable to attend a scheduled shift.
- Repeated unnotified absences may result in removal from the volunteer roster.

Perks and Recognition:

- Volunteers may be provided with event passes, apparel, or meals depending on their role and availability.
- GFI will strive to recognize the contributions of volunteers annually.

Termination of Volunteer Service:

- The Society reserves the right to dismiss any volunteer whose behavior is inconsistent with the values or policies of GFI.

Amendments

This policy may be amended by a majority vote of the Board of Directors.

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